

Victims Support Scheme

Guide for victims of the Bondi Beach terrorist incident

All victims of crime in NSW can contact Victims Services for free and confidential information, advice and referrals.

The Victims Support Scheme can help people who have been injured by violent crime in NSW with:



Counselling



Financial assistance for immediate needs



Financial assistance for economic loss



A recognition payment

This guide provides incident specific information about the support available through the Victims Support Scheme for victims of the Bondi Beach terrorist attack on 14 December 2025.

This guide covers the support available for:

- a person who was present during the incident and has been physically or psychologically injured as a direct result of the incident (primary victim)
- a person who was present during the incident and has been injured as a direct result of witnessing the incident (secondary victim)
- a parent, step-parent or guardian who is caring for a child who was present during the incident and the child has been physically or psychologically injured as a direct result of the incident (secondary victim).

Family members of someone who has died as a result of the incident can find more information about the support available to them on the [Victims Services website](#).

How to apply for victims support

Complete an application form

Forms are available on the [Victims Services website](#).

Provide a copy of your identification

You need to provide a copy of one form of current government-issued identification. This could be a:

- birth certificate
- Centrelink card
- change of name certificate
- driver licence
- marriage certificate
- Medicare card
- MIN card
- passport
- photo card
- SafeWork licence
- SafeWork white card
- screenshot of your MyGov account or another government account.

Please do not send us the original document. Please ensure the copy or image:

- is clear
- captures all parts of the identification
- has the same name on the identification as the application form or has supporting evidence, such as a change of name certificate.

If you're unable to access your identification document, please contact us to discuss your options.

Attach supporting documents

If you are applying for financial assistance or a recognition payment, you will need to provide supporting documents with your application.

Use the table over the page to learn what you need to provide with your application.

Contact Victims Services





📞 **Call** the Critical Incident Line on **1800 411 822**

✉️ **Email** vs@dcj.nsw.gov.au

🌐 **Visit** victimsservices.justice.nsw.gov.au

If you have a hearing or speech impairment, call the National Relay Service on **13 36 77** (TTY) or **1300 555 727** (Speak and Listen).

If you need an interpreter, call the Translating and Interpreting Service on **13 14 50**.

Type of support	Who can apply?	What documents do I need to apply?	How long do I have to apply?
 <p>Counselling</p> <p>To help in your recovery Up to 22 hours of counselling and more for some victims.</p>	<ul style="list-style-type: none"> • Primary victims. • Secondary victims. 	<p>Application form and government-issued identification.</p>	<p>No time limit.</p>
 <p>Financial assistance for immediate needs</p> <p>To help cover urgent health, safety or security expenses resulting from the incident Up to \$5,000 to help pay for:</p> <ul style="list-style-type: none"> • security measures such as changing the locks on your doors or putting an alarm in your home • relocation • crime scene clean-up • emergency doctor, dentist and other medical bills. 	<ul style="list-style-type: none"> • Primary victims. 	<ul style="list-style-type: none"> • Application form and government-issued identification. • A police report* that explains what happened. • Copies of itemised tax invoices, receipts or treatment plans and a description of how the costs are related to the incident. 	<p>Within 2 years of the incident, or within 2 years of turning 18 if the victim was a child at the time of the incident.</p>
 <p>Financial assistance for economic loss</p> <p>To help cover other expenses resulting from the incident Up to \$30,000 to help pay for:</p> <ul style="list-style-type: none"> • actual loss of earnings due to time off work (up to \$20,000) • out-of-pocket expenses if you did not lose earnings (up to \$5,000) • doctor, dentist or other medical bills (up to \$30,000) • loss or damage to the clothes you wore or items you were carrying when the incident happened (up to \$1,500) • costs incurred in attending court or coronial proceedings, or other justice-related expenses (up to \$5,000). 	<ul style="list-style-type: none"> • Primary victims. • Parents, step-parents and guardians of a primary victim who was under 18 when the incident happened. 	<ul style="list-style-type: none"> • Application form and government-issued identification. • A police report* that explains what happened. • Medical, dental or counselling report(s) that show how the incident affected you. • Copies of itemised tax invoices, receipts or treatment plans and a description of how the costs are related to the crime. • Information about your earnings (if claiming lost income)[^]. 	<ul style="list-style-type: none"> • Within 2 years of the incident, or within 2 years of turning 18 if the victim was a child at the time of the incident.
 <p>Recognition payment</p> <p>To acknowledge that a violent crime has been committed against you The amount of a recognition payment is based on the offence:</p> <ul style="list-style-type: none"> • \$5,000 for primary victims of an assault resulting in grievous bodily harm. • \$1,500 for primary victims of an assault which didn't cause grievous bodily harm. 	<ul style="list-style-type: none"> • Primary victims. 	<ul style="list-style-type: none"> • Application form and government-issued identification. • A police report* that explains what happened. • Medical, dental or counselling report(s) that show how the incident affected you. 	<ul style="list-style-type: none"> • Within 2 years of the incident or within 2 years of turning 18 if the victim was a child at the time of the incident.

Bondi Beach Victim Recovery Payment (Commonwealth and NSW Government co-funded)

An additional lump sum payment of \$35,000 for victims who receive a recognition payment and were physically injured by a bullet or shrapnel.

* If the incident was reported to NSW police, you do not need to send us a police report. You can provide information about your report to NSW police in the application form.

[^] If you're applying for financial assistance for loss of earnings, we will need details about your employment and the time you were unable to work because of the incident, as well as other information and documents to support your claim.

Learn more on the [Victims Services website](#).